

THE CAPITAL BALI

STAYING POLICY

- Reception is open 24 hours, Check-in schedule is in 14.00, and for the check-out schedule is in 12.00 (max).
- Guest must hand the Identification Card to the reception during check-in & the Identification card will be returned during check-out.
- Check-In and Check-Out Times: The room is available for check-in from 14.00 local time and check-out time is 12.00 local time.
- Late check-out till 18.00 hours will be charged 50% of one-night accommodation, later than 18.00 hours is considered as a one-night stay (space confirmation is subject to availability on departure date).
- Deposit IDR 200,000 is required payment upfront or a credit card on file to cover incidental charges or damages.
- Guests are prohibited from making disturbing noises, committing unlawful acts, and bringing in liquor and illegal drugs.
- Guests are prohibited from stealing or taking the Capital Hotel and Resort room property. Except for Complimentary Items, such as: Mineral Water and Amenities.
- Cancellation Policy: The cancellation policy may vary based on your reservation details. Please review your reservation for the specific cancellation terms.
- Occupancy Policy: Maximum guest(s) capacity is 2 (two) guests per room.
- Pets are not allowed.
- Smoking in the room is strictly forbidden.
- Guest are responsible for replacement cost of any missing, damage or stained linens.

